

Williamson County Commissioner Terry Cook

N E W S L E T T E R



January 2021 Volume 5 Issue 1

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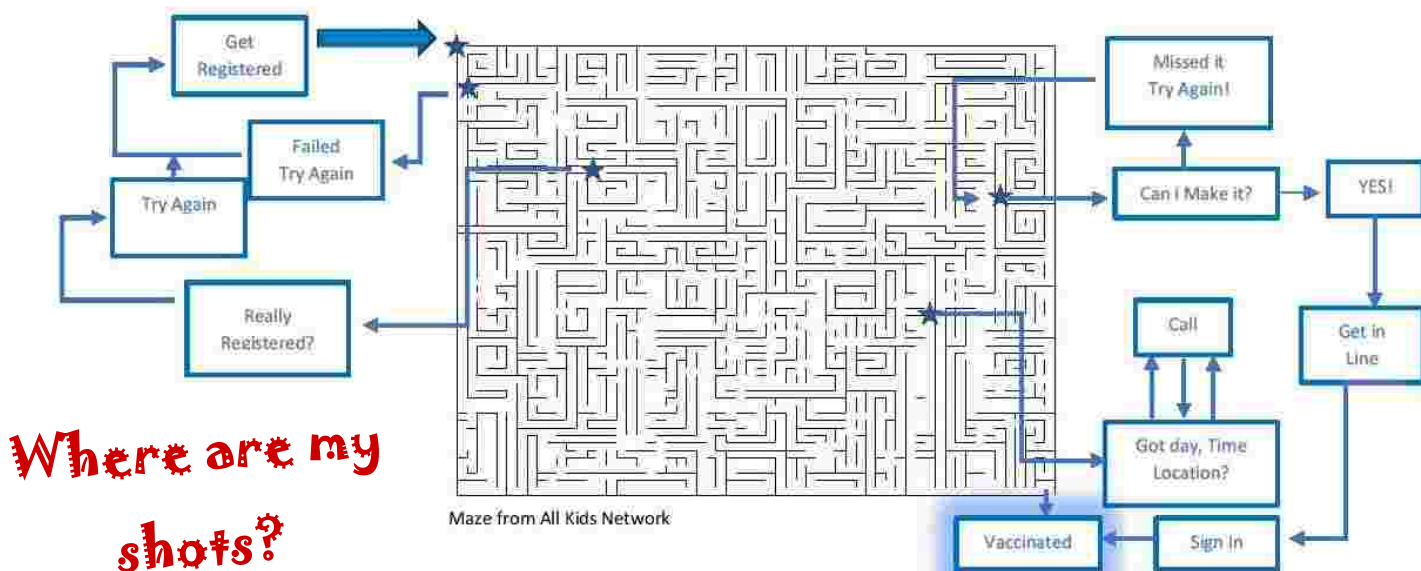
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The Message



Frustrated? Anxious? Confused? Perhaps angry? Oh these long and tedious days of Covid-19 and the unknown. Why can't we get this straightened out and "organized?" I'm going to attempt to explain what I know about the manufacturing-to-arm trail of the vaccine and Wilco's story.

In December, two vaccines, 1 from Moderna and one requiring deep cold storage from Pfizer, were authorized for emergency use by the FDA (I believe). Federal government established recipient priority groups and the Federal Pharmacy Partnership was created to orchestrate the vaccination process to all types of long-term care facilities such as nursing homes, assisted living, centers serving people with dementia, etc. as infection and death rates were the highest in the nation for those housed and confined to these institutions and facilities. It is interesting that jails were not included with this group. Letters were sent to each identified facility in December and a response from an administrator of that facility was necessary to be assigned to a pharmacy for inoculations. Many failed to respond, some may not have been identified. As of this week there were 16-18 identified in Williamson County who had not responded or were missed, and the county is arranging inoculations for their residents and staff. The government partnered with local pharmacies, CVS, Walgreens, HEB and Randalls, etc. in our region to use their pharmacy staff and licensed medical professionals to come on-site and vaccinate those residents and staff members. Additionally, vaccines were being shipped to hospitals, especially the large ones, to inoculate their staff. These people were all mostly part of the 1a population which also included 1st responders and frontline medical workers. This program ended officially the week of January 11 and the governor announced that those in group 1b, those 65-years or older or younger with co-morbidities making them far more susceptible to serious reactions to Covid-19 infections, could start making reservations for the vaccine by whatever mechanism to whatever vaccine site. Problem was and is that there are not enough doses of vaccine available.

In late December, vaccines began to be shipped to "hubs", those organizations that would orchestrate dispersal of the vaccines at the local level. Hubs were designated by the Texas Department of State Health Services, DSHS. Williamson County did not become or have a designated hub, as DSHS believed that our citizens could be adequately inoculated by Travis County Hubs – sigh, crash. Of course, that didn't occur with the vastly limited supply of vaccine.

Williamson County petitioned DSHS that our partner, Family Hospital Systems, we know them as Family Emergency Room or FER, had 5 sites in the county: 2 in Round Rock, 2 in Cedar Park and 1 in Georgetown to become a Wilco hub. They have been our trusted partner in Covid-19 testing thru a reservation system since May. Our application for a hub was sent to DSHS on January 4. The application contained 4 sites for drive-thru mass programs as well as the Sun City Ballroom for an indoor site. Meanwhile, FER had ordered the deep freezer for the storage of the Pfizer vaccine should that be the vendor product prior to this notification. They remained ready for receipt of either vaccine.

The application was evaluated on Jan 11, and shortly afterwards, FER received notice that they obtained "hub" status. On January 16, DSHS informed them to expect to receive 6,000 doses of Moderna vaccine for the week of January 18. They threw open their on-line registration Jan 14; announcements were distributed widely, and the waiting list grew to 15,000 by that Friday afternoon. On Tuesday, January 26, the waitlist was over 136,000 names long. Class 1b was estimated to be 74,400 persons over age 65. Those with comorbidities were estimated to be about 42,600. That's 117,000 people needing two shots each. With over 136,000 on the waitlist, it leaves you wondering.

Jan 20 AM: shipment arrived. FER notified vaccinators, Wilco's Emergency Mgmt, team and administrative volunteers for the Kelly Reeves Stadium and the Sun City Ballroom sites and a significant number of initial registrants. Stop and think what an administrative effort that was for a spontaneous need to contact and mobilize everyone.

Emergency Mgmt arrived at Kelly Reeves at 9AM to prepare for the noon start and discovered that Parmer Blvd lanes were backed up. Small problem, their tabletop exercise of registering (more data is needed), inoculation, then 15-minute waiting area didn't include accommodating people who came before their appointment times. It wasn't quite herding cats, but Emergency Mgmt got that traffic flowing into a second area of the parking lot to safely stack them up to be processed. I will add that this remains the behavior of those whose day has come to be inoculated – early birds. But on day two, January 21, the lanes were re-configured by Emergency Mgmt and more cars were accommodated in less time for the entire process than January 20, but for either day, at no time was the site overwhelmed and proved to be capable of handling more vehicles than seen on those two days.

Sun City Ballroom had its challenges also. Many elderly people remain uncomfortable with computer use and it is necessary to complete forms on-line prior to inoculations as insurance information, etc., must be gathered and processed. On Monday and Tuesday nights, emails went out to Wilco employees asking for volunteers to help with the check-in process the following mornings for the Sun City Ballroom as that bottleneck had to be widened.

Despite everything, in two days, all 6,000 doses were given with no waste. However, with the limited supply of vaccine, how long will it take to inoculate over 600,000 people with two shots??? This second week, January 25, our hub was allotted 8,000 – YAY but also sigh. It is clear the massive, drive-thru operations are the way to go to get lots of people inoculated IF you receive a lot of vaccine. Sun City Ballroom is slow.

So what's wrong, where do I start?

Manufacturing – The two vendors are not producing the vaccine at the volumes they asserted. Johnson and Johnson's vaccine may prove ready for use in early February. I have no idea what their capacity to produce is.

Distribution- Seemly, it is poorly organized; timing of receipt is too loose to facilitate work for the hub, timely alerts to the registrants, and to the teams for each inoculation site. Looks like little effort occurred in planning at the federal level. Trucks hauling Pfizer must be outfitted with the

deep-freezers or dry ice (that supply has run low) for the drug to remain viable and likewise for those hubs at the receiving end. Moderna just requires normal refrigeration. It's my understanding that Johnson & Johnson's product doesn't require refrigeration.

Secondly, there appears to be a circuitous path in determining doses for each hub. Apparently, the manufacturers report dose availability to the CDC (Centers for Disease Control in Atlanta) for the following week. The CDC alerts DSHS of their allocation of those total doses for the next week. DSHS suggests possibilities for distributions of the vaccines to the Expert Vaccine Allocation Panel, EVAP, whose members are appointed by the Commissioner for Health, Dr John Hellerstedt, former central Texas pediatrician (Dell Medical and Austin Regional Clinic). *Footnote:* In 2020, Dr. Hellerstedt co-authored the chapter "Resilience Is Key: Lessons from Past Public Health Disasters" in the book *Preparing for Pandemics in the Modern World*, published by Texas A&M University Press.

The EVAP can accept DSHS' plan or change it. They pass the plan back to the Commissioner of Health who makes the final decision on the distribution plan and passes it back to DSHS who then notifies the hubs and hospitals, etc., as to what to expect for the following week – *I'm exhausted*.

Registering – Oh my gosh, so many issues with that process. Registering for vaccinations requires more information/steps than registering for tests. There's the issue of limiting shots to certain people, the feedback has been missing to let you know you're on the list if you were able to even get as far as some level of registering, but is there now, the uncertainty of being able to vaccinate you on your selected date (if your registering software even afforded you the opportunity to pick day, time, and location), you may get a last minute call that your appointment is "a go" and actually be able to make it to the site, not knowing if you have to sign up again for your second shot – is it 21 day-wait or 28-day wait and does someone have to tell me what to expect?

I do believe that each hub has someone working on their software to improve service and communication and there's no one size fits all for the hubs.

Administration – the contracts with the hubs in Texas says that all inoculation data must be entered into the Texas Immunization Registry, IMMTRAC2) within 24 hours. This is a long-neglected software application where no funding has been made available to improve data entry for a long time. The medical industry has been laboriously manually entering data. Automation is needed. Our hub, FER, believe they have developed a reliable automation application to load data into IMMTRAC2; they are awaiting approval from DSHS, and waiting, and waiting. Now our hub inoculated 6,000 individuals last week, 8,000 this week and these are small numbers when you consider what is needed to get the nation to herd immunity. Besides, we don't know what herd immunity is for Covid-19 – is it 70% of the population inoculated? 80%? 90%? For measles, 94% of the population needs to be inoculated. The State of Texas should have updated the IMMTRAC2 system while we were all waiting for vaccines to be released – FAILURE.

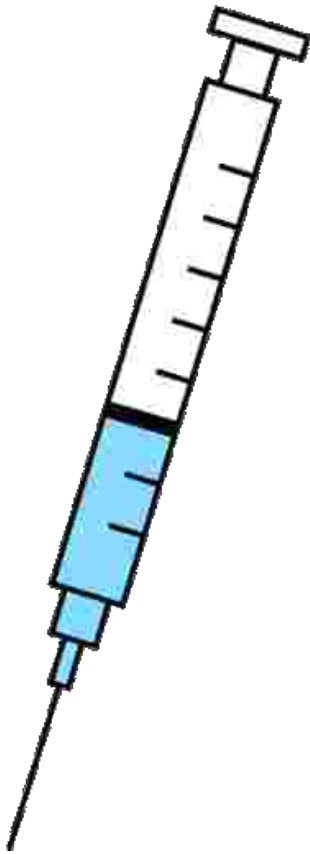
Then there's the process of notifying those needing second doses –in many hubs, that might not be a sleek process.

So, we seem to be working with a clumsy system across the nation. However, FER and Wilco staff and volunteers have shown they can work with it and get the job done without waste. But how long can this go on? This disruption for everyone to get that job done needs to smooth out, and I think that can occur. Limited supply and resources must be enlarged.

To that end, this past Tuesday, the Commissioners Court voted to enter a contract with Curative, a firm that staffs and conducts Covid-19 testing across the country and is in Williamson County doing so now. They have added vaccine inoculations as well in some of their locations outside of Williamson County. We'd like to see them designated by DSHS to be a second hub in Williamson County once vaccine availability grows substantially. For now, we'd like to expand testing across the county to especially discover the non-symptomatic Covid-19 infected individuals and move them into isolation.

I also had talks with a 3rd party with strong experience and the sleekest registration software I've seen for sign-up and check-in. A strong future possibility.

We have help coming with human resources, now where's that truck?



FAQs on the Vaccine (using several sources)

Are both vaccines equally effective (Moderna & Pfizer)? Yes

Should your second vaccine be same as the first? Suggested as a yes

Should mask, distancing and crowd avoidance still be done after 2 shots? Yes – need herd immunity

Do we know what herd immunity is as percent of total population? No

If I've had Covid-19 should I still get vaccinated? Yes

Will I have to be vaccinated every year? Not know yet

Is second dose same as first? Yes, in all respects

After two shots, can I still catch and spread Covid-19? Not known yet

Well, what do we know? These two vaccines are highly effective against the serious pneumonia that often occurs with Covid-19 infection and your symptoms should be less

Is one vaccine better than the other? No, take two shots of whichever brand you can get

What do the shots cost me? Time not money

How do I register with FER (Wilco hub)? Go [HERE](#).

(this software is definitely improved since my attempt at registering.)

Good News on the Reporting Side for Vaccines and Hospitalization Updates

Starting Wednesday, January 27, 2021, WCCHD is going to start reporting on daily local updates with cities, ISDs and Emergency Mgmt by 4:30PM, 7 days/week. To the extent I can get my hands on it, I will share appropriate information using @Terry4WILCO and Facebook/terryforwilco. Both of those feeds will go to <https://terryforwilco.com/news-events-page/>. There you'll also find past issues of this newsletter if you scroll down the page.

For instance, DSHS reported the following 1st dose allocations in Wilco week of 1/25/2021:

- 8000 for FER (hub) – exhausted supply Jan 28 with inoculations
- 100 for Lone Star Circle of Care, Cedar Park (serving low-income residents)
- 100 for Baylor Scott & White Taylor

2nd doses Shipments for hospital staffs week of 1/25/2021

- Round Rock Medical Ctr – 975
- TX Oncology Cedar Park – 300
- Baylor Scott & White Round Rock – 400
- Brushy Creek Family Hospital (surgery center) – 200
- St David's Georgetown, St David's Surgical Hospital, Seton Medical Ctr Williamson – each 100

Those due for 2nd doses should use same entity as gave them their first dose – that's the only way to keep the databases clean and someone from trying needlessly to find you.

We're on an honor system here with registrations, appointments, and shots – please be an honorable recipient.



Our last update was in November 2020 – time to take another look at what’s been going on. As you may remember, Williamson County received \$93M in federal funding to be dispersed to the county communities with guidelines and some strong rules to compensate businesses, government entities, schools and organizations for expenses (especially unbudgeted) incurred due to the negative impacts of the Covid-19 pandemic. The commissioners court phased in programs which the County Treasurer, Scott Heselmeyer, has been guiding with our 2nd First Assistant for Auditing, Julie Kiley providing oversight to keep it inline with federal guidelines and conditions and ready for that federal audit!

Originally the CARES funding was to terminate on December 30, 2020. In December feds announced that unspent funds by entities such as Williamson County can extend throughout all of 2021 to December 31, 2021.

Wilco Forward CARES Program

Phase 1 focused on small businesses within Wilco with 100 or less employees. It was highly effective over a two-month period in disbursing nearly \$35M to 3,684 small businesses with losses or unbudgeted costs due to the pandemic. Note: County just mailed out north of 2,500 1099 tax forms to those businesses who received at least \$600 in grants! Corporations do not receive 1099s.

Phase II brought reimbursements primarily to cities, Health District, ESDs, Bluebonnet Trails, and to the County. As of January 2020:

- City Reimbursement Budget: \$8M; reimbursements: \$1,736,271.23
- Health District Budget: \$1M; reimbursements: \$125,032.71
- ESD Reimbursement Budget: \$1.9M; reimbursements: \$1,037,304.44; Reimbursements to 8 ESDs and the Taylor Volunteer Fire Department
- Bluebonnet Budget: \$1,424,125; Reimbursements: \$1,424,125
- Williamson County Budget: open, Reimbursements: \$7,529,460.19

Phase III introduced the Public Assistance Program providing rents and utility payments to property managers and utility companies for those who could show inability to pay was due to Covid-19. The initial timeframe was for maximum of 3-months. The timeframe was expanded for 3 more months in January for any individual or family. Administration of the requests and payments (reimbursement from the County’s CARES funds) was thru a County-Non-profit union: The Caring Place in Georgetown, Round Rock Serving Center in Round Rock, Salvation Army and Hill Country Community Ministries with the county divided into regions for assistance with the non-profits.

Community Assistance Budget: \$5M; reimbursements \$3,061,246.59; To date:

- The Caring Place has assisted 254 families
- Round Rock Serving Center has assisted 2,167 families
- Salvation Army has assisted 181 families
- Hill Country Community Ministries has assisted 158 families
- Lone Star Circle of Care (low-income medical care)
- Budget: \$424,145; Reimbursements none to date

Additionally the County has distributed CARES funding to help county food banks to acquire additional storage and refrigeration/freezer items to store food responding to the huge demand under this pandemic.

Phase IV responded to school needs. This was not limited to ISDs but to any school with at least 4 grade levels within Williamson County.

School Reimbursement Budget: \$12M; reimbursements: \$9.3M; County is assessing some additional school requests



IN COMMISSIONERS COURT

Williamson County government is a place of innovation. Precinct 3 Justice of the Peace Evelyn McLean noticed a pattern among individuals who repeatedly got citations for driving without a license, an invalid license, or without car insurance.



In response, Judge McLean partnered with Financial Literacy Coalition of Central Texas, and with a \$32,000 grant from Experian, began to teach first-time offenders about general spending and budgeting tips that will improve their financial stability and in return help them avoid falling into a cycle of receiving more citations.

For this work, the Texas Association of Counties awarded a 2020 County Best Practices Award. Congratulations Judge McLean!

Photo from Williamson County Public Affairs Office

This and That

Confederate Monument Committee—stalled for County but Pct 1 members ready to start surveys.

Justice System– County approved sending resolution to legislature for 2 new courts; haven't gotten 1 in 15 years with non-stop growth. Data-driven; impact to state budget is only salary for District Judge; our county budget will have to pick up all other costs.

EXCELLENT COUNTY FINANCIAL NEWS!!!

IT WAS ANNOUNCED AT COMMISSIONERS COURT ON JANUARY 19 THAT WILLIAMSON COUNTY AGAIN ACHIEVED A AAA BOND RATING FROM TWO AGENCIES— FITCH AND STANDARD & POOR'S (S&P). WE ARE IN RARIFIED AIR: AS OF SEPTEMBER 2020, WILLIAMSON COUNTY WAS ONE OF ONLY 11 OUT OF 254 TEXAS COUNTIES TO ACCOMPLISH AAA RATING FROM S&P AND 102 COUNTIES NATIONWIDE!

AND MORE GREAT NEWS SENT TO COMMISSIONER COURT MEMBERS ON JANUARY 27! THE COUNTY HAD THE OPPORTUNITY TO DO A "REFUNDING" OF BONDS, SOMEWHAT LIKE DOING A REFINANCING OF YOUR HOME MORTGAGE, ATTEMPTING TO TAKE ADVANTAGE OF LOWER INTEREST RATES:

- OUR **\$181M** LIMITED TAX REFUNDING TAXABLE BONDS WERE SOLD AT A TRUE INTEREST RATE OF **1.196%** WITH A SAVINGS TO THE COUNTY OF ALMOST **\$24M**.
- OUR **\$12.6M** LIMITED TAX REFUNDING BONDS WERE SOLD AT A TRUE INTEREST RATE OF **.612%** WITH A SAVINGS TO THE COUNTY OF ALMOST **\$2M**.

THE DEMAND FOR WILLIAMSON COUNTY BONDS WAS VERY HIGH!



DID YOU KNOW that you can see the events that were attended by Commissioner Cook on her official Williamson County office's website? You'll also be able to read her poems, too. Although she's not attending anything in-person right now, you can see all past events [here](#).

Where is Commissioner Cook?

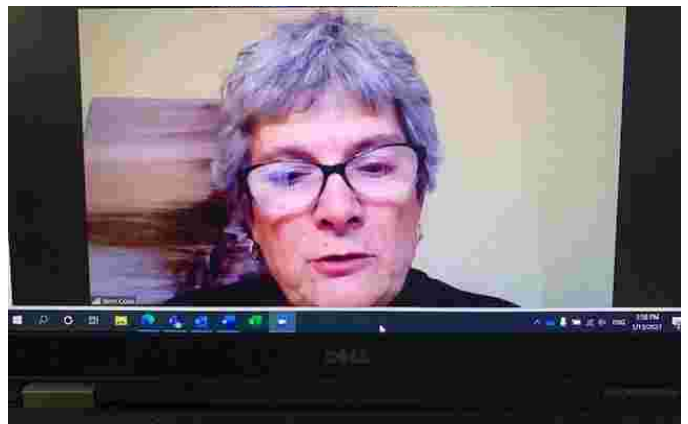


Photo from Amazing Magnets

Williamson County and the City of Round Rock are becoming known for being business-friendly. Amazing Magnets are moving their business operations here from Anaheim, CA. In so doing, they are building a state-of-the-art 40,000 square foot global headquarters.

Amazing Magnets designs, manufactures, and distributes magnetic-related devices and products.

Welcome Home Amazing Magnets!



In this, the age of COVID, everything is different, and swearing in Emergency Services District (ESDs) Commissioners is just one example.

Here, Commissioner Cook is swearing in ESD #2 (Sam Bass Fire Department) Board Commissioner Jordan Baltazor to his 2nd term; later we met in person to sign the document.

[Williamson Commissioner Cook: IT workers are pandemic heroes, too](#)

On Dec. 22, the Williamson County Commissioners Court recognized former Senior Director of Technology Services Jay Schade on his 20-year retirement and the entire IT staff for their contributions to the county.

We've been praising medical personnel, first responders, grocery store clerks, restaurant workers and others for their dedication and resourcefulness as we've pressed forward all these months of the pandemic. But what about the invisible and unheralded work of information technology organizations?

IT departments everywhere enabled office workers and students to get their jobs done in the safer environment of home. I'd like to shine a light on the amazing team of employees in the Williamson County's IT department that enabled the diverse work of the county to proceed during these challenging times.

Richard Semple, our chief information officer, had difficulty singling out only one or a few of his staff of 50 to praise. "There were so many people that did so much great work during this pandemic," he said. "We truly pushed the staff to the limit and tasked them with so much, including many things they had little experience with before the pandemic."

Many IT staffers had never worked an emergency response or used the new tools IT suddenly had to implement, while others were assigned to unfamiliar technology areas. It was truly remarkable to see an administrative person teaching Microsoft Teams, a GIS professional working on COVID-19 transmission projections or a computer technician assisting with technical issues at COVID-19 testing sites.

The county already owned Microsoft Office 365, with tools like Teams for collaboration and OneDrive for cloud access of files anywhere, but many departments had not yet embraced the technology. The immediate impact the pandemic brought forced every department to clamber for these tools, required new designs and configurations implemented quickly, and employees trained.

IT architect Jim Daniels, designer and principal implementer of Office 365, worked tirelessly to meet these demands in a rapidly changing environment.

Shawna Simons, applications analyst, was essential in creating the software for Wilco Forward, a grant program funded through the approximately \$93 million the county received from the Cares Act to help citizens throughout Wilco.

To meet the county's responsibility for COVID-19 public testing, applications analyst Inky Chandler-Mertz created an online COVID-19 assessment tool to facilitate scheduling and manage results. She also created an online application form for those seeking tests that could be completed on their cell phones, allowing for a touchless process and a tracking system.

Hired just before the pandemic, Bryan Gautreaux, system support specialist, was assigned to the Williamson County and Cities Health District. Despite having no experience with public health IT support, he offered daily direct support to this organization, including at the first COVID-19 testing sites.

Tony Hill, lead warehouse coordinator managing the county records warehouse and county auction for several years, volunteered to head the stockpiling of personal protective equipment. He created new methods to manage and rotate the stockpile so items would not expire before use. All departments continue to rely on Tony and his staff to keep themselves and the citizens they serve safe.

Deputy chief information officer Alison Gleason was tasked with coordinating the support technology used by all the Justice Center's departments. She worked with many elected officials and department heads, as well as technical staff and other departments, to implement new technology "on the fly" and adapt existing tools to fit the virtual requirements under a COVID-19 environment. These efforts allowed the Justice Center to remain open while ensuring safety of the staff and public. Almost overnight, IT also implemented video calling for the magistrates and courts to enable remote hearings.

With the county's jail operations changing daily to limit the spread of COVID-19 among inmates and staff, Shana Lincoln, Alvina Galvan and DeAnna Saucedo, who comprise the justice team, assisted the jail and courts in navigating new software and electronic processes.

The justice team ensured that the justice system continued functioning despite the pandemic, especially for court hearings that were too urgent to postpone. They developed an online grand jury selection program that limited the number of potential jurors entering county facilities, and implemented paperless courts, e-signatures and a virtual attorney portal.

It's taken a village of skilled, creative, dedicated people to allow county business to continue providing services to both employees and the public. One day, the pandemic will be behind us, but many of these enhancements will continue to support the work of the county.

ROAD UPDATES

620 at Railroad/Chisholm Trail– Underground work continues for water, stormwater, and wastewater. Some above-ground is taking place, however: curb and gutter has been placed along the north side of the detour located between Chisholm Trail North and the I-35 southbound frontage road and some utility relocation (the bane of our existence!). This is a City of Round Rock, Wilco & TxDOT project. Estimated completion date is Summer 2022.

Great Oaks Bridge at Brushy Creek Rd.– AT&T has begun their relocation work and anticipates being complete in January February. Oncor is working on design with relocation to be complete in February (yes still!). Relocation for Charter and Grande lines is expected to be complete in January March. Seeing as this part was originally supposed to be done last fall, don't hold your breath! Tree discussions with BCMUD are still waiting to be scheduled. The old bridge will remain in use during construction. The construction is anticipated to begin Spring 2021 (pending utility moves) and take 18-24 months to complete. Learn more [HERE](#).

Hairy Man Rd./Brushy Creek Rd. Safety Improvements– Learn more about this project at this [website](#). A preconstruction meeting was held 1/26/21, and construction is slated to begin week of February 8. This is a 100% county job.

Pond Springs Road Area Drainage Improvements– The City of Austin sent their changes to the agreement back to the County on 1/26/21, where they are being reviewed by HNTB engineers, the county's general engineering contractor. Once completed, the updated copy will be sent to TxDOT. An assessment has shown that there are a number of utility conflicts, so a plan is being drafted to minimize impact. Construction start has been delayed till Fall 2021.

Forest North Drainage Improvements Phase III– Water line services on Newberry St. has been completed, as well as the excavation and installation of the water line on Shady Oaks St. in the Newberry Zone. Trench repair work began on Broadmeade between Barryknoll and Chester Forest and on Norchester Court in the Norchester and Sherbourne Zones. Drop inlet and storm sewer work began on Longvale in the Shady Oaks Zone. Substantial completion is anticipated in early 2022.

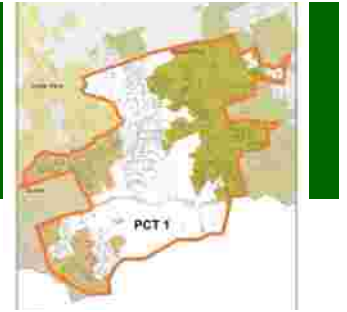
Sam Bass Rd. Interim Signal Project– Interim traffic signals will be installed at the intersection of Sam Bass Rd. and Walsh Ranch Trail/Arrowhead Circle and at Sam Bass and Great Oaks. The construction on the new road design for Sam Bass Road itself will include items such as crosswalks, but it is not anticipated to begin before 2022 because of utilities. (Sam Bass Road became designated officially as a corridor road on the 2016 Corridor Map of the county's Long-range Transportation Plan.). The notice to proceed with work was issued this month and drilling for the poles started January 27th. Cost for temporary lights is almost \$320k— not cheap, but needed.

O'Connor Drive Traffic Signals– O'Connor signal light work continues with final finishing touches to all open cuts to sidewalks, curbs, gutters and roads. Signal pole drilling is soon coming. It will happen! Now need to find power and bring to pedestals.

University Blvd. widening from IH-35 to Sunrise Rd.– Work has begun! Temporary traffic signals were installed at the University Oaks Blvd., Oakmont Dr., and Sunrise Rd. intersections. A storm sewer has been installed on the north side of University Blvd. between University Oaks and Oakmont. AND as usual, utility relocations will be ongoing throughout the project. Surprise, surprise! This is the city's project for which the county has contributed \$5M. Project is slated to finish in early 2022.

Wyoming Springs @ Smyers Lane—A left turning lane will be created by removing a section of the median and 3 or 4 trees. This is in response to many near and actual accidents for those trying to turn into Walgreens. Finalized plans have been submitted for final review, then an RFP will be issued for bids, then county (not me) selects an engineering firm. Construction start is anticipated Spring 2021.

The Mission, Vision, and Value Statements of the Williamson County Commissioner Precinct 1 Office



MISSION

To lead pro-actively on the Williamson County Commissioners Court while advocating for the constituents of Precinct 1 and the county at-large from a foundation of collaboration and respect.

VISION

To transform Williamson County government into a more accessible, responsive, transparent, and well-managed organization for our residents, so that we become the community recognized as the best in Central Texas to live and enjoy.

VALUES

Accountability, commitment, integrity, and respect form the values that guide the Williamson County Commissioner Precinct 1 office.

CONTACT US!

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EXECUTIVE ASSISTANT: Garry Brown
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SEE US ONLINE!!!

Williamson County's Website! - www.wilco.org

Our office's web site- [Terry Cook, Commissioner Pct 1](#)

Non-Emergency Phone Numbers

Austin Fire Department
512-974-0130

County Judge Bill Gravell
512-943-1550

Jollyville Fire Department (ESD 1)
512-258-1038

Round Rock Fire Department (ESD 9)
512-218-5590

Sam Bass Fire Department (ESD 2)
512-255-0100

Williamson Central Appraisal District
512-930-3787

Williamson County Landfill
512-759-8881

Williamson County Regional Animal Shelter
512-943-3322

Williamson County Sheriff's Office
512-864-8282

Want to know even more
about what's happening in
Williamson County?

Sign up for the WILCOunty
Line E-newsletter! Click
[here](#) to sign up!

Commissioner Cook
keeps meeting with many
MUD Boards and HOAs.
To invite her to your
meeting, contact Doris at
doris.sanchez@wilco.org

In case of
Emergency
DIAL 911